

# Welcome charter for holidays 2021

## TRAVEL WITH PEACE OF MIND



- Additional health and safety measures
- Signs and markings in place to encourage one-way traffic and safe distancing.
- Hydroalcoholic gel provided in key areas
- Doctor or nurse available nearby

## SANITARY BLOCKS REORGANISED



- Restrictions on using communal sanitary blocks (one person per sanitary facility)
- Locking of facilities where social distancing cannot be maintained.
- Frequent and thorough cleaning

## POOL AREA OPEN



- Increased monitoring in high season to ensure your safety (in accordance with government guidelines)
- Chairs or deckchairs available

## ADAPTED ENTERTAINMENT PROGRAMME



- Evening events and activities in small groups for everyone
- Kids clubs: up and running

## DISINFECTED ACCOMMODATION



- Individual, self-contained accommodation spaced apart from each other and surrounded by nature.
- Thorough cleaning using virucidal products.
- Management protocol for people with symptoms

## RESTAURANTS & SHOPS OPEN



- Provision of a takeaway service, option of placing an order
- Reorganisation of the terraces with tables spaced 1 meter apart.
- More dishes served to the table

## ONLINE CHECK-IN



- Online check-in: to avoid queues the checkin process will be done before your arrival.
- Secure welcome at reception for collection of keys
- No entry inventory.

## DIGITALISATION OF INFORMATION



On the Ciela Village App you will find:

- Facility opening times
- Activities to do on the campsite and in the surrounding area
- Notify us of a problem on your arrival or during your stay...



A COMMITTED, TRAINED AND PROTECTED TEAM TO WELCOME YOU